ESG Factsheet

Women's College Hospital



1. Asset information

This project consists of the design, build, finance, operate and maintain of the new Women's College Hospital Project in Toronto, Ontario. The new hospital is a multi-story building (approximately 430,000 square feet) consisting of ambulatory care, surgical research and educational facilities, as well as administrative, parking, and other non-clinical space to support Women's College Hospital's comprehensive and integrated approach to providing quality women's health care to patients with a need for diagnostics, extended treatments and chronic care.

Healthcare

The project was delivered in two phases. The first phase became operational in May 2013 and final completion took place in March 2016. The project achieved LEED Gold accreditation.

2. Impact

- Women's College Hospital providing access to healthcare delivery for c.95,000 patients a year, primarily as an outpatient hospital.

3 GOOD HEALTH AND WELL-BEING

3. Awards and certifications

- Canadian Council for Public-Private Partnerships - National Awards for Innovation and Excellence - Silver Medal, Project Financing Category (2010)
- Canadian Council for Public-Private Partnerships - National Awards for Innovation and Excellence - Silver Award, Project Development (2016)

Find out more:

https://www.pppcouncil.ca/what-do-we-do/national-awards/national-award-winners-(projects)

4. Environment

GHG emissions



The Partnership (Portfolio Company) at Women's College Hospital identified several opportunities to decrease its requirements for energy and has emerged as a leader in the Hospital Sector in the Greater Toronto Area for Environmental, Social and Corporate Governance. The three areas most worthy of recognition are: Reduction in electricity, chilled water production for cooling and steam distribution for heating. Over the last 7 years (2017-2023) the Service Provider was able to reduce total energy consumption by more than 5% per year, successfully reducing energy usage by a total of 24%.

Portfolio Company also conducts a monthly meeting to analyze energy performance at a granular level to actively derive insight for performance optimization, detect anomalies and determine drivers of unusual increase. The team is also responsible for planning the implementation of energy conservation measures and work in hand to adjust the facility operation based on changes in clinical schedules and operation.

Climate risk

The project was screened to evaluate the potential physical impacts from climate change based on 'Paris-aligned' (RCP2.6 ~+1°C) and 'High emissions' (RCP8.5 ~+3.7°C) scenarios across three time periods (2020, 2050 and 2100). The project maintains a Low physical climate risk score under the Paris-aligned scenario as of 2050.

Waste & Water

Portfolio Company and WCH have launched an initiative to limit plastic waste generation by the installation of bottle filling stations at strategic locations within the facility. WCP have donated the replacements costs for water filters.

Portfolio Company are exploring environmentally sustainable methods to dispose of equipment deemed no longer usable in a healthcare setting. Quantum Lifecycle Partners removed and disposed of 24 redundant OR monitors in Q2 2022

The management services provider continues to monitor waste and water consumption and is actively exploring opportunities to reduce them wherever possible.

Biodiversity

Not applicable.



5. Social

Health & Safety

Health and safety is on the agenda each board meeting. Our asset managers work actively with the Portfolio Company or its management service providers, to promote a strong health and safety culture, facilitate the sharing of best practices.
We endorse a zero-tolerance approach to occupational health and safety incidents. Additionally, the Portfolio Company has a Health & Safety policy in place and regularly conducts a fire or health and safety audit.

Diversity

Not applicable as the Portfolio Company does not employ any staff.

Impact for local communities

Women's College Hospital is the only Ambulatory Care Hospital in the Greater Toronto Area - focused on Women's health. It therefore has a strong voice in the community.



The healthcare community in the Greater Toronto Area and the Province has always shared information and a strong community exist.

In 2022 Portfolio Company made a $5,000.00 contribution to the Women's College Hospital Foundation in support of Covid-19.

In 2022 Portfolio Company donated $5,000.00 and partnered with WCH to recognize hospital staff efforts over the past two years during the COVID crisis. Each staff member at WCH was issued a $10 Staff Appreciation food voucher for use at the local food retailers operating at WCH. The initiative was a great success and helped to boost retailer sales during the period.

In 2023, the hospital upgraded its electric vehicle charging infrastructure, replacing 12 existing chargers and adding 8 new ones for a total of 20. The Portfolio Company funded five of the eight new chargers. This helps staff and the public to use electric vehicles and reduce CO2 emissions.

In 2023 the Portfolio Company partnered with Women's College Hospital to construct a Medicine Wheel Garden located on the Green Roof on Level 3 of the facility. The Medicine Wheel is an ancient symbol of the sacred hoop of life — or the circle of life — in Native American culture. It has been used for thousands of years. Different Nations have different ways of interpreting the Medicine Wheel — the colours, specific uses, and meanings.

In 2024 Portfolio Company made a $5,000.00 contribution to the Women's College Hospital Foundation

6. Governance

Delegation & oversight

The Portfolio Company directors review on a quarterly basis comprehensive board report, including both general project management and financial management. The project has a rigorous governance structure in place with quarterly board meetings, ad-hoc meetings when required and an authority delegation matrix to the management services provider.
The Portfolio Company has robust ESG policies and procedures in place and clear board-level responsibility to monitor their application. The ESG standard policies include:

- Biodiversity policy
- Code of Conduct, including anti-bribery, anti-corruption and non-discrimination
- Conflict of interest
- Cyber-security
- Diversity
- ESG
- Health and safety (workplace accident prevention)
- Anti-slavery & Human Trafficking policy (Modern Day Slavery)
- Rapid escalation
- Responsible contractor
- Tax
- Whistleblowing

The Portfolio Company holds frequent meetings with the public sector client to promote collaboration, coordination and integration of operations.

Reporting

The Portfolio Company uses a quarterly board pack, reporting to the board of directors on the operational and financial performance of the project and compliance with its obligations and regulation/legislation, including the policies.
Additionally, the Portfolio Company reports annually into BBGI's ESG KPI survey, which composed of 100+ data points, covering all aspects of ESG oversight.

Cyber security

Portfolio Company and its subcontractors continuously monitor that the cyber security policy is in place and perform information risk analysis and develops mitigating measures. They have a robust and comprehensive IT backup system in place. Additionally, the Portfolio Company has a Cyber security policy in place.

Contact

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